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the
Test Equipment Experts

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ATSI Tester Support History:

The following outlines our product support history of our conflict monitor tester line.

Our first models of the conflict monitor tester were the NCMT-500 and the DCMT-700. The first unit was sold in February of 1988. It is unclear as to when the last unit was sold but it was likely around 1992. We continued service on these models until January of 2002 (a total of around 10 years).

The PCMT-2000 was first sold in February of 1992. The last PCMT-2000 was sold in 2001. We continued to support the PCMT-2000 until May 2006 (a total of 5 years). We had to end support due to Microsoft's decision to quit supporting their MS-DOS operating system that the tester was based on.

The first PCMT-2500 was sold in November of 2001. The last PCMT-2500 was sold in 2004. As of 08/31/2014 we will cease calibration and repair services on this model (a total of 10 years of support after the last unit was sold). The only exemption will be that warranties will be honored until their expiration.

The PCMT-2600 was first sold in February of 2004. The last PCMT 2600 was sold in August of 2013. We are continuing to calibrate and service this model of tester. This model is not supported on Windows operating systems newer than Windows 8. Microsoft stopped general support of Windows 8 in January of 2018. In addition, no new features will be added to this model unless paid for by the customer. As the electronic components age and regulations such as ROHS affect parts availability, service will eventually become impossible or at least impractical.

The PCMT 8000 was first sold in July of 2013. This is the latest model of Conflict Monitor Tester. We will take any of the older models listed above (or a conflict monitor tester from another manufacturer!) in trade towards the purchase of this latest model.

As you can see, here at ATSI we have a history of supporting our products for many years after the last sale of a model is made. Other conflict monitor tester manufacturers have come and gone through the years while ATSI has remained to offer an impressive line of constantly adapting test equipment. We understand the investment that you will be making with our company and we support our products to match that investment.

ATSI has no reseller affiliation with any conflict monitor manufacturer. We do not sell conflict monitors to keep us in the position of not having a bias towards any particular brand or model. The tester is designed to test to the current industry standards. Simply put, if a monitor does not pass the PCMT-8000 tests, then the monitor does not meet the current industry standards!

If you have any questions, please contact us.

Thank You,

A handwritten signature in black ink, appearing to read 'Butch', written in a cursive style.

Sales